How Does The Transition From Conventional Marketing To Online Marketing Align With Economic Theories On Market Efficiency And Resource Allocation?"

Muskan Hardwani

Date of Submission: 05-10-2024 Date of Acceptance: 15-10-2024

The marketing landscape has experienced a significant shift from traditional marketing methods to online marketing strategies, thanks to the rapid advancement of digital technologies. This shift has had a profound impact on the way businesses engage with their target audiences and has resulted in improved market efficiency and resource allocation. Online marketing has aligned with several key economic concepts, including the efficient market hypothesis, the theory of the firm, and the resource-based view. It has allowed businesses to reach a wider audience more effectively and efficiently, personalize their messaging, and track the effectiveness of their campaigns in real-time.((Foss & Saebi, 2017; Kannan & Li, 2017). In addition, the transition to online marketing has lowered barriers to entry, enabling smaller businesses to compete with larger firms by reducing costs associated with digital marketing. This research paper aims to investigate the impact of digital marketing on market dynamics, consumer behavior, and firm performance and to provide insights into how businesses can succeed in the digital age.

The rapid growth of the internet and digital technologies has revolutionised the marketing landscape, providing businesses with new opportunities to reach and engage with their target audiences. Online marketing has emerged as a powerful tool that can help companies overcome many of the challenges associated with traditional marketing methods. According to Kingsnorth (2019), "Digital marketing is the use of digital channels, devices, and platforms (regardless of whether they are online or not) to build or promote your marketing message" (p. 6). By leveraging digital channels, businesses can more effectively target their desired audience, measure the success of their campaigns, and adapt their strategies in real-time to maximize their return on investment.

Effective marketing is crucial for any business to grab the attention of potential customers. When it comes to promoting products and services, companies can choose between two distinct approaches: traditional and digital marketing. The main difference between the two lies in the marketing channel and cost. Digital marketing is often more cost-effective and allows for exclusive targeting of a highly interested audience. This approach yields measurable and high ROI results, and personalized communication can be crafted based on the interests and behavior of the target audience.

The primary distinctions between digital marketing, traditional marketing, and other types of marketing are marketing channels and costs. Traditional marketing employs offline efforts whereas digital marketing employs internet tools and media, and is less expensive and saves time.

The effect of digital marketing on traditional marketing tactics is a pivotal element in modern business practices. Moreover, Juliasih et al. (2020) highlight that merging Internet marketing strategies with age-old methods can result in better sales and income flow. The fusion between traditional and online advertising elevates financial outcomes and broadens customer reach and interaction levels. By adeptly mixing these methodologies, firms can overcome challenges faced by outdated marketing tactics and utilize the ample opportunities online platforms provide for continuous expansion and stronger market positioning.

I. Marketing Theories

Let us consider some key economic policies and theories

The efficient market hypothesis (EMH), alternatively known as the efficient market theory, is a hypothesis that states that share prices reflect all available information and consistent <u>alpha</u> generation is impossible. According to the EMH, stocks always trade at their fair value on exchanges, making it impossible for investors to purchase undervalued stocks or sell stocks for inflated prices. 1 Therefore, it should be impossible to outperform the overall market through expert stock selection or <u>market timing</u>, and the only way an investor can obtain higher returns is by purchasing riskier investments

DOI: 10.9790/5933-1505063943 www.iosrjournals.org 39 | Page

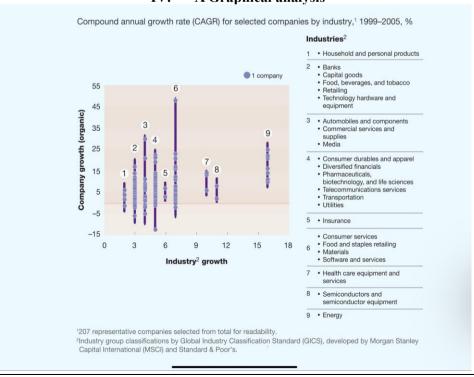
II. Conventional Marketing Challenges

- A. High costs associated with traditional advertising (print, TV, radio)-Digital marketing is typically more affordable than traditional advertising techniques like print, TV, and radio.
- B. Limited reach and targeting capabilities-In contrast to conventional marketing, which is frequently more localized and demographically focused, digital marketing offers a wider audience as well as more accurate targeting options.
- C. Difficulty in measuring ROI and effectiveness of campaigns-Compared to traditional marketing strategies, digital marketing makes it simpler to analyze campaign effectiveness and return on investment (ROI) through a variety of measures.
- D. Lack of real-time adaptability and personalization-While traditional marketing strategies are less flexible, digital marketing allows for real-time adaptation and personalized connection with audiences.

III. A Comparative Analysis

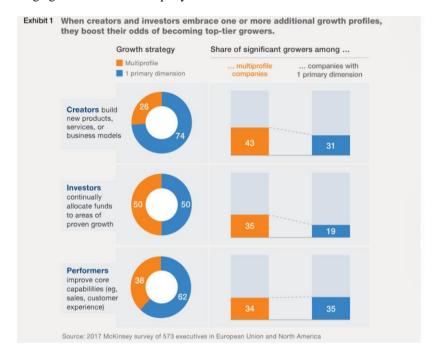
111. A Comparative Analysis		
Feature	Digital Marketing	Traditional Marketing
Platforms	Internet-based	Non-internet-based
Examples	Email marketing, social media marketing, search engine marketing, display advertising, content marketing	Print advertising, television advertising, radio advertising, billboards, direct mail
Measurability	Results can be easily tracked and measured	Measuring results can be more difficult
Cost	Can be more cost-effective than traditional marketing	Costs can vary depending on the medium
Flexibility	Campaigns can be easily adjusted and changed	Changes to traditional marketing campaigns can be more time-consuming and expensive

IV. A Graphical analysis



This graph shows the compound annual growth rate (CAGR) for selected companies by industry, from 1999 to 2005. The CAGR is a metric that shows the average growth rate of an investment over a specific period. For example, if a company's CAGR is 10% over five years, it means that the company's stock price grew by an average of 10% each year for those five years.

The companies with the highest CAGR during this period were in the software and services industry, with an average growth rate of 55% per year. The companies with the lowest CAGR were in the insurance industry, with an average growth rate of -15% per year.

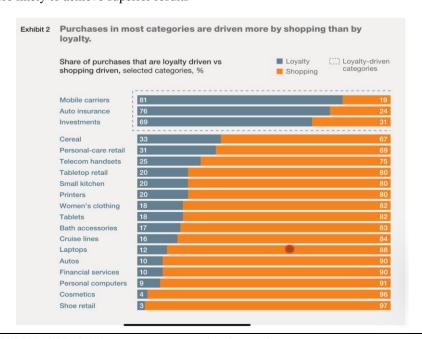


There are three growth strategies that the graph explores:

- Creators: build new products, services, or business models
- Investors: continually allocate funds to areas of proven growth
- Performers: improve core capabilities (e.g., sales, customer experience)

The graph shows that companies that implement a multi-profile growth strategy are most likely to become top-tier growers

These findings suggest that companies that are willing to experiment and adopt multiple growth strategies are more likely to achieve superior results



The graph compares the share of purchases driven by shopping versus loyalty for various product categories. The y-axis shows the share of purchases and and divides it into two sections: loyalty-driven and shopping-driven. The x-axis lists the product categories.

For example, according to the graph, 81% of mobile carrier purchases are driven by shopping, while only 19% are driven by loyalty programs. In contrast, 67% of cereal purchases are driven by shopping, while 33% are driven by loyalty programs.

Overall, the graph shows that shopping is a bigger driver of purchases than loyalty programs in most of the categories listed.

The graph depicts a marketing ecosystem rather than a traditional linear campaign process.

V. Why Do We Need To Change

In the field of management, innovation and growth are often mentioned together, because it's widely believed that innovation drives growth, and companies recognized for rapid growth typically benefit from high-profile innovations. However, research indicates that companies aiming for growth should consider treating these two concepts separately. There are various paths to growth, and successful companies often achieve growth without necessarily relying on innovation. Moreover, businesses striving for the highest levels of growth need to strategically implement their initiatives. In other words, trying to do everything at once is not feasible. There are three main approaches that describe how companies achieve organic growth. "Investors" seek out new sources of funding or reallocate existing funds to seize new growth opportunities. "Creators" enhance business value by developing new products or business models, while "Scalers" focus on expanding their existing business model to new markets or segments. (Goei, Miller, et al., 2018)

Consumers are engaging with digital content on a daily basis. Traditional marketing platforms are on the verge of disappearing, and the digital market is set to dominate completely. Digital marketing offers several advantages. Unlike traditional marketing, digital marketing is more cost-effective. (Monappa, 2023)

Digital marketing involves the use of various digital channels by businesses to market or promote products and services to consumers. These channels can include websites, mobile devices, social media, search engines, among others.

The surge in digital marketing can be attributed to the shift towards digitalization. Advancements in technology have led to a decline in physical store shopping and an increase in online shopping. Therefore, promoting your business on the internet can be highly advantageous as it allows you to connect with your target audience, who are mainly active online. One major benefit is the ability to reach a larger audience in a shorter timeframe. As technology has advanced, traditional marketing agencies and departments have seen a significant decrease in their customer base as people have transitioned to using tablets, smartphones, and computers - the platforms where digital marketers have made significant progress.

The term "Digital Marketing" first emerged in the 1990s, coinciding with the rise of the internet and the development of Web 1.0. Although this platform allowed users to access information, it didn't facilitate sharing online. Marketers were initially unsure about the potential of the digital landscape. However, in 1993, the first clickable banner went live, paving the way for HotWired's purchase of banner ads. This significant moment marked the beginning of the shift to the digital age of marketing. The year 1994 brought a surge of new technologies to the market, including the launch of Yahoo. Also known as "Jerry's Guide to the World Wide Web" after its founder Jerry Yang, Yahoo received close to 1 million hits within the first year. This prompted wholesale changes in the digital marketing space, with companies optimizing their websites to pull in higher search engine rankings. 1996 saw the launch of a couple of more search engines and tools like HotBot, LookSmart, and Alexa.

VI. Historical context

In 1998, Google was founded, while Microsoft introduced the MSN search engine and Yahoo launched Yahoo web search. Following the burst of the internet bubble in 2000, smaller search engines were either left behind or eliminated, providing more opportunities for industry leaders. The digital marketing landscape experienced significant growth in 2006 as search engine traffic surged to approximately 6.4 billion in a month. In response, Microsoft shifted its focus from MSN to Live Search to compete with Google and Yahoo.

The evolution of the internet from Web 1.0 to Web 2.0 empowered users to become active participants and interact with businesses. The emergence of social networking sites like MySpace and Facebook opened new doors for marketers to promote their brands. The introduction of cookies allowed advertisers to track user behavior and tailor marketing strategies. Today, social media plays a significant role in digital marketing, with platforms like Facebook, Twitter, Pinterest, and Instagram being widely utilized by marketers.

VII. Conclusion

In conclusion, digital marketing offers numerous benefits and has evolved significantly, providing firms with an effective and efficient alternative to traditional marketing techniques. Digital marketing's ability to reach

a larger audience through various platforms, along with its targeting and customization capabilities, enables firms to engage more effectively with their target audience. The quantifiable outcomes provided by analytics and data monitoring technologies allow companies to assess the real-time effectiveness of their marketing activities, demonstrating the superior efficacy of digital marketing. Additionally, the affordability of digital marketing compared to conventional advertising makes it accessible to companies of all sizes.

The evolution of digital marketing, marked by milestones such as the introduction of the clickable banner ad in 1994, underscores its dynamic nature. The rise of social media platforms has become a cornerstone of contemporary digital marketing, complemented by essential tools and approaches like SEO, content marketing, and email marketing. Marketers today face both challenges and opportunities in the digital age, highlighting the importance of personalized approaches and staying current with technological advancements. Overall, digital marketing has a profound impact on firms and customers, offering valuable insights into its evolution and current practices, making it an indispensable resource for modern businesses.

Bibliography

- [1] Economic Times. (N.D.). Digital Marketing Vs Traditional Marketing: What's The Difference? The Economic Times. Retrieved June 12, 2024, From
 Https://Economictimes.Indiatimes.Com/Jobs/Mid-Career/Digital-Marketing-Vs-Traditional-Marketing-Whats-The-Difference/Articleshow/102196585.Cms?Utm_Source=Contentofinterest&Utm_Medium=Text&Utm_Campaign=Cppst
- [2] Faviana, E., Lestari, D. A. H., & Murniati, K. (2021). Business And Marketing Mix Analysis Of Bacang Food Industry Through Conventional And Online Marketing (Case: El Shaddai Food Small Industry). Retrieved From Https://Core.Ac.Uk/Download/483683573.Pdf
- [3] Juliasih, N. L. G., Kiswandono, A. A., Nauli, P., Pigo, & Nurhasanah. (2020). Teknik Pemasaran Sabun Cair Cuci Piring Chemlight Berbasis Online Di Desa Fajar Baru Lampung Selatan. Retrieved From Https://Core.Ac.Uk/Download/489564580.Pdf
- [4] Kannan, P. K., & Li, H. (2017). Digital Marketing: A Framework, Review And Research Agenda. International Journal Of Research In Marketing, 34(1), 22-45.
- [5] Mckinsey & Company. (N.D.). Beyond Belt-Tightening: How Marketing Can Drive
- [6] Resiliency During Uncertain Times. Mckinsey & Company. Retrieved June 12, 2024, From Https://Www.Mckinsey.Com/Capabilities/Growth-Marketing-And-Sales/Our-Insights/Beyond-Belt-Tightening-How-Marketing-Can-Drive-Resiliency-During-Uncertain-Times
- [7] Mckinsey & Company. (N.D.). The Big Reset: Data-Driven Marketing In The Next Normal. Mckinsey & Company. Retrieved June 12, 2024, From Https://Www.Mckinsey.Com/Capabilities/Growth-Marketing-And-Sales/Our-Insights/The-Big-Reset-Data-Driven-Marketing-In-The-Next-Normal
- [8] Investopedia. (N.D.). Digital Marketing. Investopedia. Retrieved June 12, 2024, From Https://Www.Investopedia.Com/Terms/D/Digital-Marketing.Asp
- [9] Harvard Business Review. (2022, April). Why Marketers Are Returning To Traditional Advertising. Harvard Business Review. Retrieved June 12, 2024, From Https://Hbr.Org/2022/04/Why-Marketers-Are-Returning-To-Traditional-Advertising
- [10] Economic Times. (N.D.). Digital Marketing Vs Traditional Marketing: What's The Difference? The Economic Times. Retrieved June 12, 2024, From Https://Economictimes.Indiatimes.Com/Jobs/Mid-Career/Digital-Marketing-Vs-Traditional-Marketing-Whats-The-Difference/Articleshow/102196585.Cms?From=Mdr
- [11] Hubspot. (N.D.). 28 Case Study Examples Every Marketer Should See. Hubspot. Retrieved June 12, 2024, From Https://Blog.Hubspot.Com/Marketing/Case-Study-Examples#:~:Text=There%20are%20myriad%20ways%20to,For%20you%20to%20get%20started.
- [12] Emeritus. (N.D.). Advantages Of Digital Marketing. Emeritus. Retrieved June 12, 2024, From Https://Emeritus.Org/In/Learn/Advantages-Of-Digital-Marketing/
- [13] Simplilearn. (N.D.). The History And Evolution Of Digital Marketing. Simplilearn. Retrieved June 12, 2024, From Https://Www.Simplilearn.Com/History-And-Evolution-Of-Digital-Marketing-Article4o