

A Qualitative Analysis On Remote Work System And Performance Of Lecturers In Nnamdi Azikiwe University, Awka.

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Abstract

The rapid shift to remote work in higher education, accelerated by COVID-19, raises questions about its effects on lecturers' effectiveness. This qualitative study, guided by the Job Demands–Resources model, explored how remote work affects lecturers at Nnamdi Azikiwe University, Awka. Five lecturers were interviewed and transcripts analyzed in MAXQDA, producing five themes: impact on performance, communication and collaboration, access to resources and technology, time management and productivity, and advantages/disadvantages. Findings show a mixed outcome: remote work improved flexibility, focus, and access to digital resources for some lecturers, while others faced technical problems, reduced student engagement, limited access to physical resources, and blurred work–life boundaries. Participants reported coping strategies (structured schedules, virtual office hours, asynchronous tools) and emphasized that positive outcomes depend on institutional support. The study concludes that with reliable infrastructure, targeted training, clear communication, and wellbeing monitoring, remote work can enhance teaching and research performance; it recommends investment in technology, professional development, and regular evaluation of remote work policies.

Keywords: *remote work system, performance.*

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I. Introduction

In today's dynamic environment, organizations face challenges and opportunities brought about by disruptive change. The successful integration of disruptive innovations with sustainability principles can foster long-term business success (Ezeanokwasa, Nwagbala, Nwachukwu, Oranusi & Ani, 2023). Disruptions whether technological or market-driven pose risks to business sustainability but simultaneously open pathways for transformation and growth (Ogbeide & Adeyemi, 2020; Ezeanokwasa et al., 2023). Remote work has a lengthy history, originating in the 1970s when individuals began working from home to save commuting costs during periods of soaring gasoline prices. Over time, it has evolved into a prevalent practice across industries worldwide, including education. Remote work refers to flexible arrangements in which employees operate from locations separate from central offices or production facilities. Although workers lack personal contact with colleagues, technology enables effective communication and collaboration (Coelho, Faiad, Rego, & Ramos, 2020).

Prior to the COVID-19 pandemic, most workers had limited experience with remote work. However, the unprecedented outbreak in 2020 forced millions globally into remote arrangements, inadvertently creating a de facto global experiment in remote working (Ashkanasy, Cooper, & Barling, 2025). Companies such as Tata Consultancy Services have embraced this shift, aiming for 75% of employees to work remotely by 2025.

Universities are widely regarded as citadels of learning and fountains of intellectual growth. Their contributions to human capital development, research, and technological innovation remain indispensable. Investment in university education is a critical pillar of national development, shaping societies and driving progress (Chinelo, Ndidiamaka, & Ejike, 2023). Capacity building further strengthens this role by empowering individuals, organizations, and institutions to acquire the skills, knowledge, and attitudes necessary for effective performance. Investing in people's growth enables them to contribute meaningfully to their organizations and communities, thereby enhancing both individual potential and collective impact (Stella, Musa, Samuel, & Chimamkpa, 2024; McClelland, 2021). Recent advances in artificial intelligence (AI) have shown great promise

in addressing contemporary challenges. AI enhances operational efficiency, improves decision-making, and fosters innovation. By integrating AI technologies, organizations can transform processes, adapt to change, and remain competitive in an evolving global landscape (Stella, Francisca, Raphael, Ngozi, & Ogechukwu, 2025). Knowledge management is equally central to organizational success. Employees must not only access knowledge but also ensure it is stored, shared, and utilized effectively. Robust knowledge management systems empower employees to make informed decisions, deliver superior value, and continuously improve performance (Nwagbala, Ezeanokwasa, & Aziwe, 2023).

From a strategic perspective, digital business models enable organizations to leverage technology for innovation and disruption. Ihim, Kekeocha and Stella (2024) emphasize that these models reimagine traditional industries, create new revenue streams, enhance customer engagement, and improve efficiency. By embracing digital transformation, businesses can position themselves for sustained relevance and competitiveness (Ihim, Kekeocha, & Stella, 2024; Awawdeh, Abulaila, Alshanty, & Alzoubi, 2022). With the advancement of technology and the increasing availability of online platforms, lecturers in universities in Abia State, Nigeria, have begun embracing remote work as a viable alternative to traditional in-person teaching. This shift raises pertinent questions about the impact of remote work on lecturer performance and the overall quality of education at Nnamdi Azikiwe University, Awka, Anambra State.

In this context, remote work involves delivering lectures, conducting research, and engaging in administrative tasks from remote locations, facilitated by digital tools and communication technologies. This arrangement offers lecturers greater flexibility in managing time, reduces commuting stress, and supports work-life balance. The performance of lecturers plays a crucial role in maintaining academic standards and educational outcomes at Nnamdi Azikiwe University. Therefore, examining how remote work influences lecturer effectiveness and productivity is essential. Key factors such as access to necessary resources, technological infrastructure, and institutional support must be considered when evaluating the impact of remote work on lecturer performance.

Statement of the Problem

The prevalence of remote work among lecturers in universities in Nnamdi Azikiwe University, Awka, Anambra State, Nigeria, has sparked important inquiries into its influence on lecturer performance and the overall quality of education. While remote work offers advantages such as flexibility and improved work-life balance, it is crucial to assess its effects within the specific context of Nnamdi Azikiwe University, Awka, Anambra State and understand the implications for lecturer performance and the educational landscape. The issue at hand is the limited implementation of remote work and its impact on employee performance in Nnamdi Azikiwe University, Awka, Anambra State. The escalating costs of organizational infrastructure and operating expenses, without noticeable enhancements in employee performance, have become a growing concern. Furthermore, the increasing prices of petrol impose a significant financial burden on employees, affecting their satisfaction and ability to focus on their work.

Also, the availability and access to necessary resources for remote work. Lecturers require reliable internet connectivity, access to digital platforms and tools, and adequate technological infrastructure to effectively deliver lectures and engage in research and administrative tasks remotely. However, the state of infrastructure in Nnamdi Azikiwe University, Awka, Anambra State, including internet connectivity and digital accessibility, may present challenges that could hinder lecturers' performance and limit their ability to provide quality education. As a result of this backdrop this the study seeks to examine the influence of remote work systems on the performance of lecturers in Nnamdi Azikiwe University, Awka.

II. Review Of Literature

Remote Work

Remote work is defined as a flexible work arrangement whereby workers work in locations remote from their central offices or production facilities. The worker has no personal contact with co-workers there but can communicate with them using technology (Onesti, Bellante and Palumbo, 2024). Remote work is defined as work that employees complete at home using information and communication technologies to aid flexible working practices (Ojo, Adedoyin and Ibrahim, 2022). Remote work generally refers to organizational work performed outside of the normal organization confines of space and time. The technical definition of remote work, is, the activity of working at home while communicating with your office (Rysavy and Michalak, 2020). Remote work is the practice of employees doing their jobs from a location other than a central office operated by the employer. Such locations could include an employee's home, a co-working or other shared space, a private office, or any other place outside of the traditional corporate office building or campus (Füzi, Clifton and Loudon, 2022).

Remote work has become increasingly popular because it offers benefits for both employers and employees alike. It also gained a great deal of renewed attention because of the COVID-19 pandemic, which forced many organizations to quickly shift from a traditional face-to-face work environment to a fully remote

workforce for health and safety reasons. The long-term popularity of remote working is tied to the upsides it can provide, including reduced or eliminated commuting times, recruiting, and hiring advantages, and productivity improvements (Kahn, 2022). Remote work refers to a flexible work arrangement where employees carry out their duties in locations separated from their central offices or production facilities. This arrangement involves the absence of personal contact with colleagues, but the ability to communicate with them using technology.

Advantages of Remote Work:

1. **Flexibility and Work-Life Balance:** Remote work offers individuals the flexibility to set their own schedules and work from any location. This flexibility allows for better work-life balance, as employees can more easily juggle personal and professional commitments. They have the freedom to customize their work environment and adapt their schedule to accommodate personal needs or family responsibilities.
2. **Increased Productivity:** Remote work can lead to increased productivity for several reasons. Without the distractions of a traditional office environment, employees may find it easier to focus on their tasks and complete them efficiently. Additionally, remote work eliminates time-consuming and stressful commutes, providing employees with more time and energy to dedicate to their work.
3. **Cost Savings:** Remote work can result in significant cost savings for both employees and employers. Employees can save money on commuting expenses, such as transportation and parking fees. Additionally, remote workers may have fewer expenses related to work attire, meals, and other miscellaneous costs associated with working in an office. Employers can also save on expenses related to office space, utilities, and equipment.
4. **Access to a Global Talent Pool:** Remote work opens up opportunities for employers to tap into a global talent pool. With geographical barriers removed, companies can recruit the best candidates regardless of their location, leading to a more diverse and skilled workforce. This access to a wider talent pool can enhance innovation, creativity, and problem-solving within the organization.
5. **Reduced Environmental Impact:** Remote work has a positive environmental impact by reducing commuting-related emissions and energy consumption. With fewer employees commuting to a central office, there is a decrease in traffic congestion and air pollution. Additionally, companies can adopt sustainable practices by reducing office space and implementing virtual meetings, leading to a smaller carbon footprint.
6. **Improved Employee Satisfaction and Retention:** Remote work has been shown to contribute to higher employee satisfaction and increased retention rates. The flexibility and autonomy associated with remote work can boost morale and job satisfaction. Employees who have the option to work remotely are more likely to feel trusted and valued by their employers, leading to higher levels of engagement and loyalty.

Disadvantages of Remote Work:

1. **Lack of Face-to-Face Interaction:** Remote work can lead to a lack of face-to-face interaction, which may hinder collaboration, teamwork, and spontaneous idea sharing. Building relationships and fostering a sense of camaraderie among team members may be more challenging when employees are physically separated.
2. **Communication Challenges:** Communication can be more difficult in a remote work setting. Issues such as misinterpretation of tone or intent in written communication, delays in response times, and technical difficulties may arise. Remote workers must rely heavily on digital communication tools, which may not always provide the same level of clarity and immediacy as face-to-face communication.
3. **Potential for Feelings of Isolation:** Working remotely can lead to feelings of isolation and loneliness, especially for individuals who thrive on social interaction. The lack of daily interactions with colleagues can impact employee well-being and may require additional efforts to maintain a sense of connection and belonging within the organization.
4. **Blurred Work-Life Boundaries:** While remote work offers flexibility, it can also blur the boundaries between work and personal life. Without a clear separation between work and home, employees may find it challenging to disconnect and may experience difficulty in maintaining a healthy work-life balance.
5. **Dependence on Technology:** Remote work relies heavily on technology and a stable internet connection. Technical issues, such as internet outages or software malfunctions, can disrupt work and cause frustration. Remote workers must possess the necessary technical skills and have access to reliable technology to carry out their responsibilities effectively.
6. **Potential for Reduced Visibility and Advancement Opportunities:** Remote workers may face challenges in terms of visibility and recognition within the organization. Being physically absent from the office may result in fewer opportunities for informal networking, mentoring, and career advancement. Remote workers may need to proactively seek out ways to showcase their contributions and skills to ensure their work is recognized and valued.

Employee Performance

Demir, Kiziloglu, Budur and Heshmati (2022) opined that employee performance is about behaviour or the output of the work of employees and it is determined by a combination of declarative knowledge, procedural knowledge, motivation, and commitment of the employees. Employee performance is normally looked at in terms of outcomes. However, it can also be looked at in terms of behavior (Latham, 2023). Employee performance has a direct impact on the output, sales, and profits of the organizations (Fasasi, 2020). In the early 1990s, organizations have commenced conceptualizing performance as a multifaceted construct (Sultana, 2024). Employee performance relays basically on goal achievement made at business (Ahmad, 2021). It indicates financial and nonfinancial added value of employee's contribution to work to the attainment of both, directly and indirectly, organizational goals and the rate of realization of the purpose and activity outcomes level (Sulyman, 2020). In the other word is about worker achieving results or standards as cited by organizations.

Employee performance can be viewed considering two perspectives: employee perspective, which is the result of a series of behaviors and tasks performed daily (Lappalainen, Saunila, Ukko, Rantala and Rantanen, 2020). Employee performance is about employees achieving the results, goals or standards as per the expectations set by the organization. Employees are rated on how well they do their jobs compared to the performance standards set. In short, it is the accomplishment of a given task measured against pre-set standards of accuracy, completeness, cost, and speed, the initiatives they take, their creativity in solving problems and the resourcefulness in the way they utilize their resources, time, and energy (Allen, Stevenson and Wang, 2021).

Barriers to Remote Work in Universities

Technological Infrastructure

Limited access to reliable internet connectivity.
Inadequate provision of digital tools (laptops, webcams, software).

Resource Constraints

Insufficient funding for ICT development.
Lack of institutional support for remote teaching platforms.

Digital Divide

Unequal access among lecturers and students, especially in rural areas.

Cultural and Organizational Resistance

Preference for traditional face-to-face teaching methods.
Skepticism about the effectiveness of online learning.

Challenges Faced by Lecturers

Pedagogical Adjustments

Difficulty in adapting teaching methods to online platforms.
Limited training in digital pedagogy.

Work-Life Balance

Blurred boundaries between personal and professional life.
Increased workload due to preparation of digital content.

Student Engagement

Challenges in maintaining attention and participation in virtual classrooms.
Limited opportunities for hands-on learning and practical sessions.

Assessment and Quality Assurance

Difficulty in monitoring student performance remotely.
Concerns about academic integrity in online assessments.

Suggested Ways to Improve the Situation in Nigeria

Strengthening Infrastructure

Investment in broadband internet and ICT facilities across campuses.
Provision of subsidized digital tools for lecturers and students.

Capacity Building

Regular training programs on digital pedagogy and remote teaching tools.
Workshops on balancing remote work with personal responsibilities.

Institutional Support

Development of clear policies on remote work and performance evaluation.
Establishment of technical support units for lecturers.

Enhancing Student Engagement

Use of interactive platforms (polls, breakout rooms, gamification).
Blended learning models combining online and limited in-person sessions.

Knowledge Management Systems

Adoption of centralized platforms for storing, sharing, and accessing teaching materials.
Encouraging collaborative research and peer learning through digital communities.

Policy and Collaboration

Government and university partnerships to bridge the digital divide.
Collaboration with tech companies to provide affordable solutions.

Remote work in Nigerian universities offers flexibility and opportunities for innovation, but its success depends on overcoming infrastructural, pedagogical, and cultural barriers. With strategic investment, capacity building, and institutional support, lecturers can thrive in remote environments while maintaining educational quality.

Theoretical Framework

The study was anchored on the Job Demands–Resources (JD–R) model, which was proposed by Demerouti, Bakker, Nachreiner, and Schaufeli in 2001. The JD–R model asserts that every job can be characterized by job demands those physical, psychological, social, or organizational aspects that require sustained effort and may lead to strain and job resources those aspects that help achieve work goals, reduce demands, or stimulate personal growth and development. Outcomes such as work engagement, burnout, and job performance emerge from the interaction between demands and resources: excessive demands tend to trigger a health-impairment process that reduces performance, while abundant resources trigger a motivational process that enhances engagement and performance. Applied to remote work by lecturers at Nnamdi Azikiwe University, the JDR model provides a clear lens for interpreting the study’s qualitative themes. Technical interruptions, unstable internet, increased preparation time for online materials, student disengagement, and blurred home–work boundaries are conceptualized as job demands that increase cognitive load and risk burnout. Conversely, institutional support (training, monitoring and adaptation of policies), reliable technological infrastructure, access to digital libraries and collaboration platforms, scheduling autonomy, and effective time-management strategies are treated as job resources that buffer demands and foster engagement. The interplay of these demands and resources explains why some lecturers report improved focus and productivity under remote arrangements while others experience frustration and reduced effectiveness. Anchoring the research solely on the JDR model guides both analysis and recommendations: qualitative data can be coded and interpreted in terms of demands, resources, mediators (e.g., engagement, strain), and outcomes (lecturer performance), allowing explicit mapping of participants’ accounts onto health-impairment and motivational pathways. Practically, the JD–R perspective implies that institutional interventions should aim to reduce salient demands (e.g., by adjusting workload expectations or minimizing unnecessary administrative tasks), strengthen critical resources (e.g., provide stable internet, user-friendly platforms, and targeted pedagogical training), and monitor lecturers’ wellbeing so that resources effectively translate into sustained engagement and improved teaching and research performance.

III. Methodology

A Qualitative method research methodology was employed to study the remote work and lecturer’s performance in Nnamdi Azikiwe University, Awka. A thorough review of past researches was utilized to gain a comprehensive understanding of the challenges faced by lecturers and the impact of policies on their growth. To facilitate coding and analysis, all interviews were transcribed verbatim and uploaded into MAXQDA Analytics Pro 2020, a qualitative data analysis software. The initial step involved open coding, where tentative themes in the data were identified. These codes were then refined, resulting in a preliminary coding scheme or codebook. The coding scheme was systematically applied to all transcripts through multiple close readings of the data. Both semantic/explicit content and latent content requiring interpretative analysis were captured by the codes.

Upon finalizing the coding process, the codes were categorized into potential overarching themes. The determination of these themes took into consideration their prevalence across interviews and their significance to the research questions. The analysis yielded five themes. Convenient sampling was employed to select participants for the interviews due to its practicality and ease of access to individuals with relevant knowledge

and experience regarding lecturers and remote work in UNIZIK. Participants were selected based on their availability and willingness to participate in the study. A total of 5 lecturers were targeted for interviews to provide a diverse range of perspectives. The following interview guide was taken into consideration:

1. How has the transition to remote work impacted your performance as a lecturer? Can you discuss any specific changes or challenges you have experienced?
2. In what ways has remote work affected your ability to effectively communicate and collaborate with students, colleagues, and other stakeholders? Have you found any strategies or tools particularly helpful in maintaining communication and collaboration?
3. How has remote work influenced your access to resources and technology necessary for your teaching and research? Have there been any limitations or barriers in accessing these resources? How has your institution supported you in this regard?
4. Can you describe any specific strategies or techniques you have employed to manage your time and maintain productivity while working remotely? Have you noticed any differences in your work-life balance compared to when you were working in a traditional office environment?
5. From your perspective, what are the advantages and disadvantages of remote work for lecturers in terms of performance and the overall quality of education? Are there any recommendations or improvements you would suggest to optimize the remote work experience for lecturers?

Themes and their frequency and percentage occurrence

Themes	Frequency	Percentage	Percentage (valid)
Impact of Remote work on lecturers Performance	4	80.0	80
Communication and Collaboration	5	100.00	100.00
Access to Resources and Technology	4	80.00	80.00
Time Management and Productivity	3	70.00	70.00
Advantages and Disadvantages of remote work	5	100.00	100.00

The table shows that almost all the themes were consistent across all the participants.

IV. Discussion Of Findings

Theme 1: Impact of Remote work on lecturers Performance

During the group discussion on the impact of remote work on lecturers, participants shared their experiences and perspectives on how the transition to remote work has affected their performance. According to the participants, the transition to remote work has resulted in both positive and negative changes in their performance as lecturers.

Participant 1,2 and 4 expressed that remote work had a positive impact on their performance by reducing distractions and allowing them to focus more on their teaching materials and research work. However, they also mentioned facing challenges during the initial adjustment to new technologies and communication tools, which required time to become proficient in using online platforms for delivering lectures and conducting virtual meetings. Participant 3 and 5 appreciated the flexibility that came with working remotely, which allowed them to create a personalized schedule and allocate more time for lesson planning and grading. However, they also highlighted the challenge of missing face-to-face interactions with students and the difficulty of replicating the same level of engagement and connection in the virtual setting.

Similarly, participant 2 shared that remote work had brought about significant changes in their performance. They mentioned the positive change of being able to record lectures and make them available online for students' flexible access. However, they also acknowledged the challenge of maintaining student engagement during online classes and the need to adopt innovative teaching strategies and interactive tools to enhance the virtual learning experience.

Theme 2: Communication and Collaboration

Participants discussed how remote work has affected their ability to effectively communicate and collaborate with students, colleagues, and other stakeholders. They also shared strategies and tools that have proven helpful in maintaining communication and collaboration in the remote work setting.

Participant 4 and 5 highlighted the impact of remote work on communication with students. They mentioned that remote work had posed challenges in terms of clarifying doubts and providing timely feedback. To overcome these challenges, they found video conferencing and virtual collaboration tools to be particularly helpful in maintaining interaction and engagement with students. Participant 1 and 3 shared their experience with remote collaboration with colleagues. They noted that coordinating group projects and facilitating discussions remotely presented challenges. However, they found that asynchronous communication methods and structured communication protocols were effective in ensuring effective collaboration. They also highlighted the importance of virtual office hours and interactive online platforms in enhancing collaboration among colleagues.

Overall, the participants recognized that remote work had brought both challenges and opportunities in terms of communication and collaboration. They highlighted the importance of leveraging video conferencing, virtual collaboration tools, and structured communication protocols to bridge the gap created by remote work. Clear communication channels, virtual networking opportunities, and training in the effective use of communication tools were identified as essential strategies for maintaining effective communication and collaboration with students, colleagues, and other stakeholders in the remote work environment.

Theme 3: Access to Resources and Technology

Participants shared their experiences regarding how remote work has influenced their access to resources and technology necessary for teaching and research. They also discussed any limitations or barriers they faced in accessing these resources and the support provided by their institutions in this regard.

Participants 2,3 and 5 highlighted that remote work had both positive and negative effects on their access to resources and technology. On the positive side, remote work provided them with the flexibility to access resources online from any location. They mentioned that digital libraries, online journals, and e-books were easily accessible, enabling them to gather research materials conveniently. Additionally, remote work allowed them to utilize various digital tools and software for teaching purposes. However, participants also acknowledged certain limitations and barriers. Some mentioned challenges in accessing physical resources such as laboratory facilities, specialized equipment, and physical books that were not available online. Limited access to certain software or licensed tools from home was also mentioned as a barrier. Technical issues, such as unstable internet connections or insufficient hardware, posed challenges in utilizing technology effectively for teaching and research.

Theme 4: Time Management and Productivity

Participants 1 and 5 mentioned several strategies they found helpful for time management and productivity in remote work. One common strategy was establishing a structured daily routine or schedule. They emphasized the importance of setting specific work hours and boundaries to create a sense of structure and separate work from personal life. Some participants found that creating a dedicated workspace at home helped them mentally transition into work mode and stay focused. Another strategy participant 2 and 4 mentioned was prioritizing tasks and setting clear goals. They emphasized the need to break down large tasks into smaller, manageable chunks and set realistic deadlines. Some participants found that using time management techniques, such as the Pomodoro Technique or time blocking, helped them stay focused and productive during designated work periods.

Participants also highlighted the importance of minimizing distractions during work hours. For example, they mentioned turning off notifications on their devices, setting specific times for checking emails or messages, and creating a quiet and conducive work environment to enhance concentration. When it came to work-life balance, participants shared mixed experiences. Some participants noted that remote work provided more flexibility, allowing them to better balance their professional and personal responsibilities. They mentioned being able to take breaks when needed, spending more time with family, and having the freedom to pursue personal interests. This increased flexibility contributed to a better work-life balance for them.

Theme 5: Advantages and Disadvantages of remote work

Participants shared their perspectives on the advantages and disadvantages of remote work for lecturers in terms of performance and the overall quality of education. Participants recognized the advantages of remote work for lecturers, such as flexibility, access to global resources, and innovation in teaching methods. However, they also acknowledged the disadvantages related to limited physical interaction, technical challenges, and reduced spontaneity and feedback. To optimize the remote work experience, recommendations included professional development and support, enhanced communication channels, improved infrastructure and technology, and fostering collaboration and sharing of best practices among lecturers.

V. Conclusion

The advent of remote work has brought about significant changes in the field of education, particularly for lecturers. The advantages of remote work include increased flexibility, access to global resources, and the opportunity for innovation in teaching methods. Lecturers have embraced digital tools and platforms, leveraging them to enhance the learning experience and engage with students in new ways. However, remote work also presents challenges, such as the lack of physical interaction and face-to-face engagement, technical issues, and the need for adaptation to new technologies.

To optimize the remote work experience for lecturers, there is a need for continuous professional development, enhanced communication channels, improved infrastructure, and a culture of collaboration and sharing of best practices. Institutions play a crucial role in providing support, resources, and training to empower lecturers in navigating the remote work landscape effectively. As remote work continues to evolve, it is important

to strike a balance between leveraging its advantages and addressing its limitations. By embracing technology, fostering creativity, and implementing effective strategies, lecturers can deliver high-quality education and create engaging virtual learning environments. The key lies in adapting and refining approaches to ensure that remote work enhances the overall quality of education and promotes a positive and productive work-life balance for lecturers.

VI. Recommendations:

1. Institutions should prioritize providing comprehensive training and professional development opportunities for lecturers to enhance their skills in remote teaching, use of technology tools, and effective online pedagogy. This will equip lecturers with the necessary knowledge and expertise to deliver high-quality education in remote settings.
2. Institutions need to establish robust communication channels and platforms that facilitate effective interaction between lecturers and students. Regular check-ins, virtual office hours, and dedicated channels for discussions and feedback can help bridge the gap created by the lack of physical presence.
3. Institutions should ensure that lecturers have access to reliable internet connections and necessary hardware and software resources to effectively deliver remote teaching. This may involve providing financial assistance or loaning equipment if needed.
4. Institutions need to regularly evaluate the effectiveness of remote work strategies and make necessary adaptations based on feedback from lecturers and students. This feedback loop will allow for continuous improvement and ensure that the remote work experience is optimized for both lecturers and students.

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